PROFESSIONAL EXPERIENCE

CyberMaxx | Boise, ID **SOC Specialist**

> • Operation of various tools, such as SIEM, EDR, IDS/IPS devices for the protection of clients from intrusion.

- Communicate with customers via phone and email to advise them of issues and answer questions.
- Provide feedback on alerts and events to improve detection capabilities.
- Regularly track work in a ticketing/tracking system, ensuring thoroughness for knowledge base use and customer consumption.
- Work with other SOC team members to investigate cybersecurity events, escalating issues to more senior team members, as needed.
- Understand and work efficiently with a variety of different tools and tech stacks from various clients.

Institute For Pervasive Cybersecurity | Boise, ID

Cybersecurity Analyst Intern

- Monitor client networks and computer systems to prevent, detect and investigate security breaches. •
- Escalate potential security events to the clients alerting them to the possibility of malicious activity.
- Provide recommendations for securing the environment from escalated security events.
- Compile monthly reports for 3 clients and give them a comprehensive analysis of security posture for the month.
- Provided support and feedback for newer interns, training them on what data to look for in cases. •

Ada County Highway District | Garden City, ID

Information Technology Intern

- Troubleshooting computer problems, working with a variety of hardware and software to identify and resolve technical issues and when necessary conduct network troubleshooting.
- Manage user accounts, groups and permissions using Active Directory and Azure AD.
- Manage deploy server for imaging computers | Use PDQ deploy and create packages for streamlined PC • Deployments.

Canyon County Sheriff's Office | Caldwell, ID Deputy Sheriff

- Peer-Training Officer, responsible for providing on-going training and on-boarding of new deputies.
- Enforcement of State and Local Laws and Protection of Life and Property.
- Conduct Criminal Investigations and testify to findings in Court.

EDUCATION

Masters of Science (M.S.) | Cyber Operations and Resilience | Boise State University | December 2025 Bachelor of Science (B.S.) | Cyber Operations and Resilience | Boise State University | May 2024

CERTIFICATIONS

Practical Junior Penetration Tester | TCM Security | 2024

CvSA+ Certified | CompTIA | 2024 Security+ Certified | CompTIA | 2023 Network+ Certified | CompTIA | 2023 08/2016 - 05/2022

03/2023 - 06/2024

10/2023 - 05/2024

06/2024 – Present